International Air Cargo Terminal Co.,Ltd.

Import Common Warehouse Bldg., Narita International Airport,Narita-city, Chiba, 282-8691, Japan

A logistics hub for international air cargo, connecting Japan to the world

In 1966, IACT opened Japan’s first consolidated import warehouse at Haneda Airport, establishing itself as a pioneer in air cargo handling with the motto of "Safety, Reliability, and Speed.“ Over the years, the company has earned high praise both domestically and internationally.

Today, leveraging its extensive experience in air cargo handling, IACT provides a comprehensive range of services, including ramp handling operations, airline documentation services, and export and Import warehouse operations, achieving a total air cargo service.

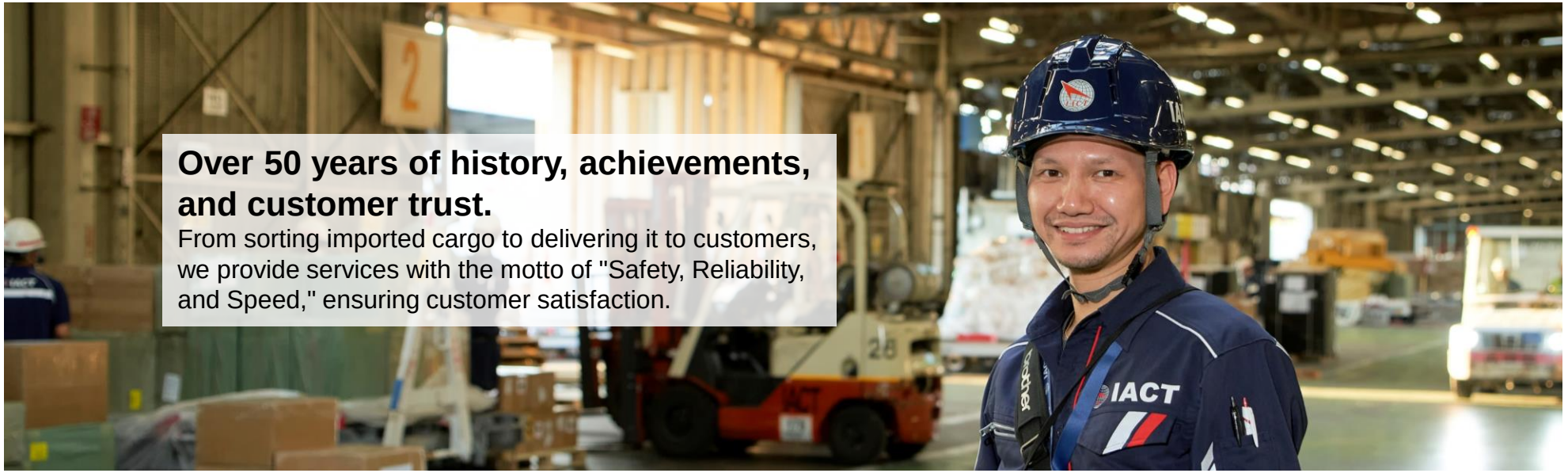




Our Cargo Warehouse Services

Introducing IACT's key warehouse operations, including the breakdown and sorting of import cargo, and the buildup of export cargo.

Import Cargo Handling Services



Over 50 years of history, achievements, and customer trust.

From sorting imported cargo to delivering it to customers, we provide services with the motto of "Safety, Reliability, and Speed," ensuring customer satisfaction.



Inbound Cargo (warehouse arrival)

Cargo unloaded from the aircraft is brought into the warehouse.



Cargo breakdown and sorting

Shipment loaded on Unit Load Device (ULD) is sorted by Air Waybill (AWB).



Shipment Check

Based on the pre-arrival information, arriving cargo and its condition is inspected. Any irregularities found are also reported.



Storage

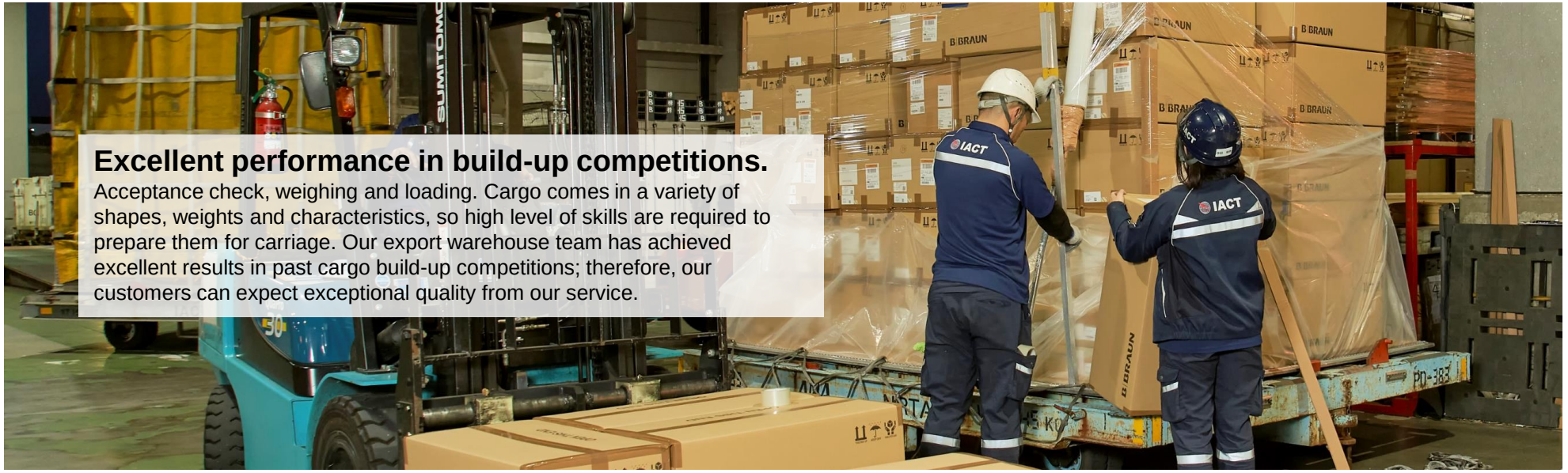
Cargo is stored in appropriate facilities according to its specific characteristics.



Delivery

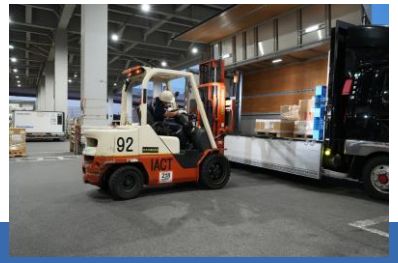
Cargo is delivered to the customer after import clearance.

Export Cargo Handling Services



Excellent performance in build-up competitions.

Acceptance check, weighing and loading. Cargo comes in a variety of shapes, weights and characteristics, so high level of skills are required to prepare them for carriage. Our export warehouse team has achieved excellent results in past cargo build-up competitions; therefore, our customers can expect exceptional quality from our service.



Cargo acceptance
Export permitted cargo is unloaded from the delivery truck. Shipment is accepted upon condition check.



Creation of loading plans
ULD build-up plan is created according to cargo weight, shape, and other characteristics.



Build-up
Forklifts are used to load shipment onto ULD.



Weighing
ULD is weighed and tagged. Detailed information on the weighed ULD is shared with operations personnel.



Cargo delivery
ULD is handed over to the ramp agent in preparation for loading onto the aircraft.

Import Documentation Services



Document support required for air transport.
Main duties include AWB pick-up upon the aircraft's arrival, sorting the documents, registering cargo information into the system, handing over documents to customers, and providing cargo arrival notifications.



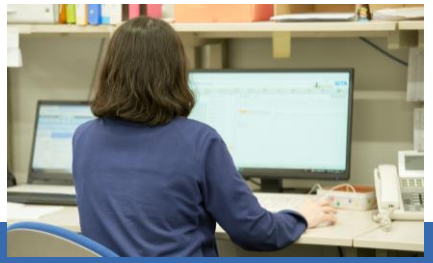
Inbound document pickup
Cargo documents are retrieved from the aircraft upon arrival and brought over to the import documentation office.



Processing import documents
Details are registered into the system and instruction is given to the warehouse team to store cargo in appropriate storage. Once all processes are completed, AWB is handed over to the customer.



Customer service
Customers are informed on the arrival of their cargo. For any shipment requiring temperature control, storage instructions are confirmed with the customs agent.



Irregularity handling
When irregularities such as missing pieces or damages occur, Airline system is used to trace the shipment's past handling records.

Other Cargo Related Services



International Express Cargo Handling

We handle international courier and express service such as small packages. With the increasing demand for e-commerce, we provide support for our customers' door-to-door delivery service.



Forwarder Export Handling Services

In addition to handling cargo in the warehouse, we also provide export services for forwarders such as screening, packaging, labeling, and re-icing perishables. As we are located inside the airport, we can handle urgent matters.



IACT Narita Logistics Center Services

As an AEO-accredited operator in an off-airport facility located in the southern airport district, this facility offers export and import cargo handling for shippers, consolidators and airlines. Operational support to logistics providers is also provided.



Our Ramp & Passenger Services

Presenting IACT's second core service: ramp and passenger handling operations. Through swift and safe high-quality handling, we connect both cargo and passengers to the world.

Ramp Handling Services



High-quality services borne from experience and proven track record

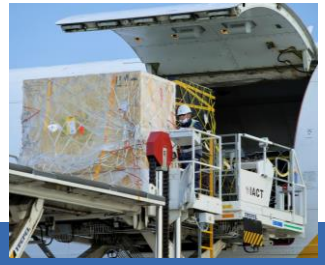
We provide high quality services to connect Japan and the world by smooth handling various types of aircraft of all sizes.



Marshalling
Aircraft guidance to tarmac.



Baggage handling
Sorting of arriving baggage, and loading departing baggage into containers.



Loading/ Unloading
Arriving baggage and cargo is unloaded from the aircraft before departing baggage and cargo is loaded.



Transport
Baggage and cargo is transported between aircraft and passenger or warehouse terminals.

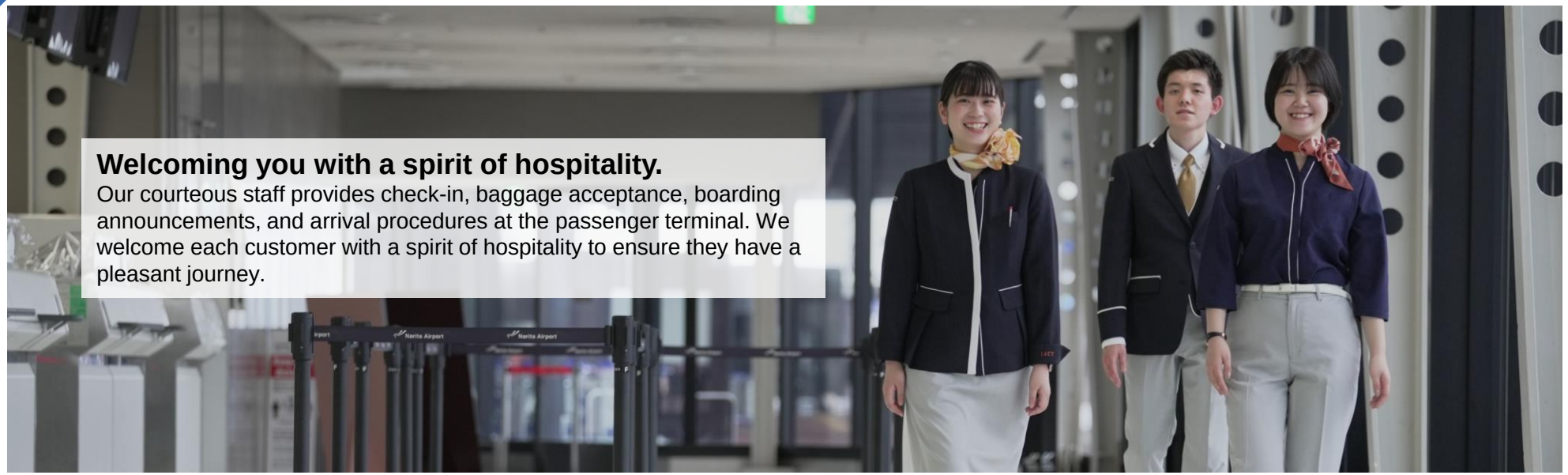


Pushback
The aircraft is sent to the taxiway for takeoff by our pushback tractor.



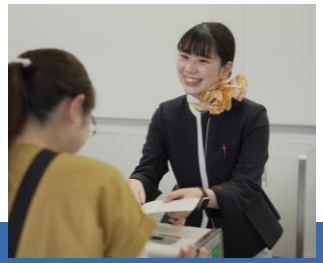
Cabin cleaning
For the comfort of our passengers, cabin cleaning is provided.

Passenger Handling Services



Welcoming you with a spirit of hospitality.
Our courteous staff provides check-in, baggage acceptance, boarding announcements, and arrival procedures at the passenger terminal. We welcome each customer with a spirit of hospitality to ensure they have a pleasant journey.

DEP **ARR**





Check-in Counter
Passenger's boarding pass, passport and other departure documents are checked, and baggage is checked in.



Departure Gate
Departing passengers are guided to the aircraft.

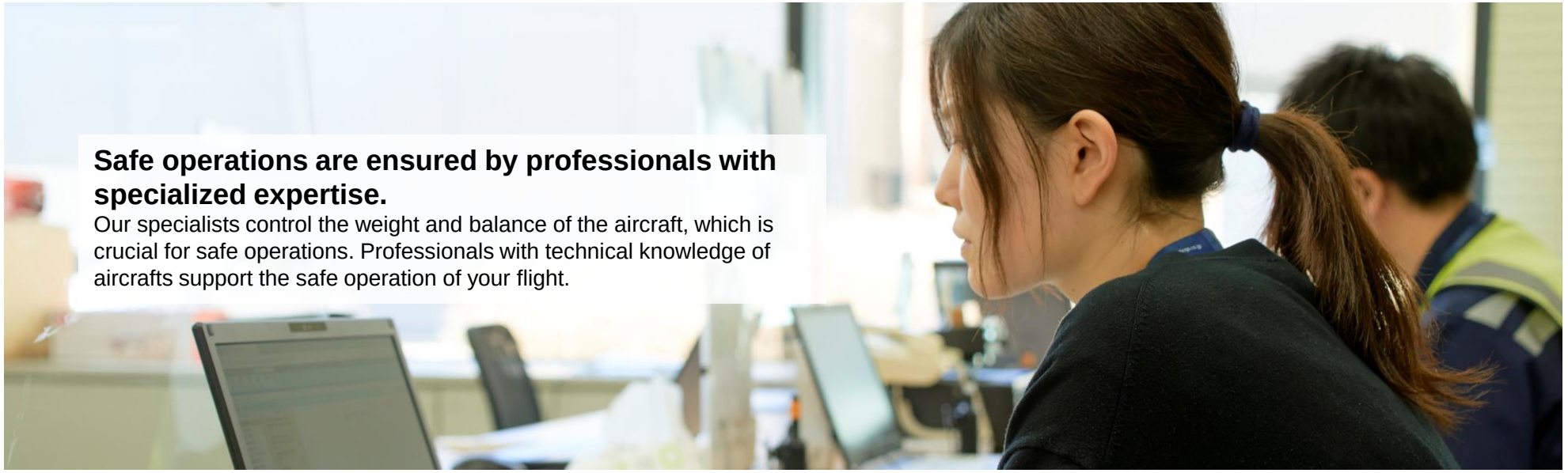


Arrival Gate
Passengers are guided upon arrival.



Wheelchair Support
Assists passengers with physical disabilities to board and disembark from the aircraft.

Flight Operation Services



Safe operations are ensured by professionals with specialized expertise.

Our specialists control the weight and balance of the aircraft, which is crucial for safe operations. Professionals with technical knowledge of aircrafts support the safe operation of your flight.



Weight & Balance

The number of passengers, the weight of their luggage, and cargo weights are calculated to create a ULD loading plan for the aircraft.



Communication with Aircraft

Communication with aircraft before arrival and after departure.



Handling of Flight Operation Documents

Documents necessary for the flight operation, such as the flight plan to the arrival airport, are prepared for delivery to the flight crew.





Facilities

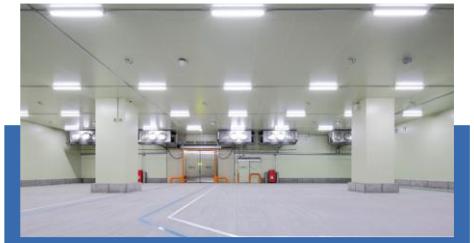
It is not just our staff who support the quality of our handling services every day. Our facilities, vehicles, and equipment also function in unison to meet our customers' needs in the best manner.

IACT Special Facilities

Cargo Climate Control Terminal (CCC)

Aug.2026

In February 2018, Narita Airport began operation of its first temperature-controlled warehouse (CCC) with five different temperature zones, enabling rigorous temperature management in the pharmaceutical storage area. Furthermore, in November 2020, it obtained the IATA CEIV Pharma certification, a quality certification for the air transport of pharmaceuticals. By acquiring this certification, which encompasses various countries' Good Distribution Practice (GDP) standards for pharmaceutical storage and transportation, the facility now offers a higher-quality transportation service.



Cool room (+5℃): 920㎡
For the storage of fruits, vegetables, cheese and other perishables.



Frozen room (-20℃)：435㎡
For the storage of frozen foods and pharmaceutical products.



Temp. Controlled Room (+1℃~+20℃): 993㎡
A facility for storage, cargo handling, and content inspection.



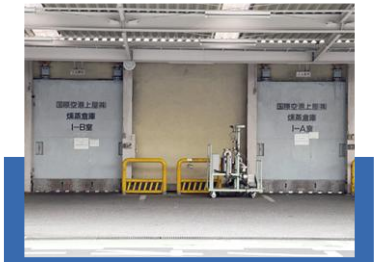
Pharma room 1（+15℃～+25℃）：97㎡／
Pharma room 2（+2℃～+8℃）：44㎡
Types of cargo handled: pharmaceuticals, chemicals, and more.

Other Facilities & Equipment

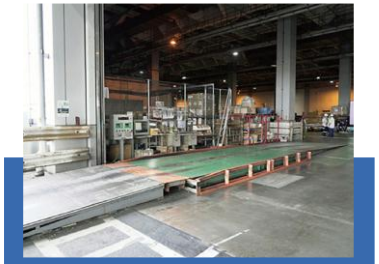
Aug.2026



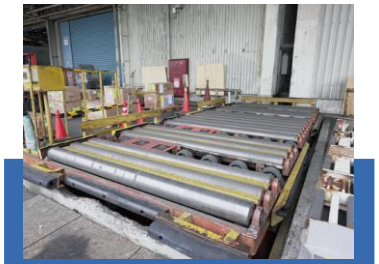
Mid-range Temperature room
（+15℃～+19℃）：161㎡
Types of cargo handled: fresh produce, cut flowers, and more.



Fumigation Facility： 466㎡
For pest extermination and disinfection treatment of fresh produce, cut flowers, and other agricultural products.



20ft. Weight Scale
Up to 20 tons



20ft. Lifter
For inbound ULD



Forklifts: 142 vehicles
Types: 1.5 ton、3 ton、4 ton、10 ton、 15 ton

VAL room：118㎡ AVI room：34㎡ Semi-VAL room：22㎡ Dangerous Goods room：28㎡



Ground Services Equipment （GSE）

Here is an introduction to our ground support equipment that ensures the quality of our ramp handling services.

Vehicles and Equipment Owned by IACT

GSE：Ground Service Equipment

Aug.2026



7 Towing Cars
A vehicle for towing an aircraft



9 Main Deck Loaders
A vehicle for loading and unloading ULD from a freighter aircraft's main deck



9 High Lift Loaders
A vehicle for loading and unloading ULD from an aircraft's lower deck



11 Belt Loaders
A vehicle for loading and unloading bulk cargo and baggage from an aircraft's bulk cargo bay



60 Towing Tractors
A vehicle for towing ULD dolly and bulk cart



704 Pallet Dollies
Equipment for transporting ULDs



118 Bulk Carts
Equipment for transporting bulk cargo and passenger baggage



10 Passenger Boarding Steps
A vehicle for crew and passenger access to an aircraft



4 Deicing Cars
A Vehicle for the removal of snow and ice from an aircraft



2 Air Start Units
Equipment for starting aircraft jet engines



2 Lavatory Service Cars
A vehicle for extracting wastewater, such as from aircraft lavatories, and transporting it to a treatment facility.



2 Water Cars
A vehicle for supplying drinking water to an aircraft



18 Tow Bars
Stick-like equipment for connecting an aircraft to a towing car

Our Company‘s CSR Activities (What is CSR?) Corporate Social Responsibility



We contribute to 'building a better society' through sustainable CSR activities.

Designated as a 'Regional Future Driving Company' by the Ministry of Economy, Trade and Industry, our company is committed to revitalizing local communities by supporting various regional activities.

Our Approach and Commitment to CSR

As a company operating within Narita International Airport, we have supported Japan’s gateway since the airport’s opening, providing essential services even in times of disaster as part of our commitment to social contribution.
Through these activities, we have come to recognize that a corporation is also an integral member of society.
In recent years, CSR has become a major trend, and we see it as our corporate duty to contribute to the local community. This responsibility extends to acting responsibly toward all stakeholders, enhancing motivation within our business, and improving customer satisfaction. With this in mind, we have actively launched CSR initiatives to fulfill our role in supporting the community.

Our Initiatives as a Regional Future Driving Company

Our company has engaged in various community activities, including volunteer cleaning efforts within the airport and Narita City, sponsoring a youth baseball tournament for lower elementary school students in Narita, and hosting educational tours for local middle school students. In 2020, we were selected as a ‘Regional Future Driving Company’ by the Ministry of Economy, Trade and Industry, which has encouraged us to expand our activities, such as participating in local events and contributing to the broader Hokuso region. Our CSR efforts have only just begun, but we are committed to further contributing to the local community and working towards regional revitalization, with the ultimate goal of building a better society.

地域未来牽引企業



IACT Cup

Since 2018, our company has sponsored the youth baseball tournament for lower elementary school students in Narita City, supporting the event under the name 'IACT Cup.'



Sponsorship of Narita City Events

Various festivals and events are held annually in Narita City, and as a local company, we actively participate by providing sponsorship, assisting with venue organization, cleanup, and other operational support, thereby fostering connections with the community.



Beautification Activities Around Narita City

Our employees participate annually in cleanup events around Narita International Airport and adjacent areas, engaging in activities such as picking up litter to help maintain the beauty of the local environment.

Important Events of Company History



Fujii Airport Service Co., Ltd.



IACT facility at the time of Narita Airport opening

1960

- **Oct. 1963** Company Founded as **Fujii Airport Service Co., Ltd.**
- **Dec. 1964** Company name changed to **International Airport Cargo Terminal Co., Ltd.**, abbreviated as **IACT**
- **Dec. 1965** Designated by **AOC** as the operator of a joint import warehouse at Haneda Airport
- **Nov. 1966** Began operation of a joint import warehouse (bonded area) at Haneda Airport

1970

- **May. 1978** **Narita International Airport** opened; established Narita Operations Headquarters
  Began operation of a joint import warehouse (bonded area) at Narita International Airport

1980

- **Aug. 1982** Began export cargo consolidation operations
- **Nov. 1986** Opened expanded import joint warehouse at Narita International Airport

1990

- **Aug. 1993** Opened newly constructed import joint warehouse at Narita International Airport
- **Apr. 1996** Opened Cargo Building No. 4 bonded warehouse at Narita International Airport
- **Mar. 1998** Relocated joint warehouse at Haneda Airport to the East Cargo Area

2000

- **Jun. 2002** Opened Cargo Building No. 6 bonded warehouse at Narita International Airport
- **Nov. 2002** Closed joint warehouse at Haneda Airport
- **Oct. 2003** Opened IACT Airport South Center
- **Mar. 2008** Opened IACT Narita Logistics Center
- **Oct. 2008** Began import airline handling operations
- **Nov.2009** Began export warehouse and export airline handling operations

2010

- **Oct. 2010** Launched ramp and passenger handling services
- **Mar. 2011** Recognized by Tokyo Customs as an AEO Designated Bonded Warehouse
  (IACT Narita Logistics Center registered as a bonded warehouse)
- **Nov. 2016** Celebrated 50th Anniversary
- **Feb. 2018** Opened Cargo Climate Control warehouse (CCC) at Narita Airport

2020

- **Nov. 2020** Obtained CEIV Pharma certification for quality assurance in pharmaceutical transportation

Board Members

Top Message

Since the beginning of the 21st century, we have aimed to enhance efficiency and quality in our operations by implementing warehouse systemization, launching a temperature-controlled warehouse, obtaining CEIV Pharma certification, and expanding into new service areas. To meet the diverse needs of airlines, we have actively expanded into off-airport warehouse services, export warehouse operations, airline document handling, ramp handling, and passenger counter services.

As a result of this steady business expansion, we were selected in 2020 by the Ministry of Economy, Trade and Industry as a 'Regional Future Driving Company' for our potential to play a central role in the regional economy. In 2024, we will begin operating a new facility equipped with automated high-rise racks and automated forklifts.

Under the 'New Narita Airport' concept, we will continue to support the development of Narita International Airport as essential infrastructure, while also contributing to the revitalization of the surrounding region through local employment promotion and CSR activities.

With our 60th anniversary approaching in 2026, we are committed to fostering each employee's growth as a professional and to providing efficient, high-quality services that satisfy our customers, built on strong teamwork. We will continue to uphold our legacy as a pioneer in joint warehouse operations while adapting to changes in a new era, pursuing self-improvement, and striving to contribute to the advancement of international exchange.

Thank you for your continued support.

President, Hiroshi Kishimoto



SEP2026

Post	Name	Responsibility
President	Hiroshi Kishimoto	Corporate Administration/Chairman of ICS Co., Ltd. Chairman of Skyport Service Corporation
Chairman	Eiichi Okamoto	Operation Reform Promotion
Managing Director	Yoshiro Baba	Interdepartmental Cordination/Internal Audit/General Affairs Department General Accounting Department
Managing Director	Keiji Watanabe	Facility Department/Import Operation Department 2
Managing Director	Fuminori Kawaguchi	Corporate Planning Department/Department of Ramp & Passenger Handling Services
Director	Seiji Iijima	Import Operation Department 1/Import Documentation Handling Department IACT Narita Logistics Center/Haneda Branch
Director	Masayuki Kida	Export Operation Department/IT Developing Office
Director	Yoshitada Suzuki	Operation Control Department/Marketing & Sales Department
Director	Makoto Kiuchi	President of Skyport Service Corporation
Auditor	Ryuichi Maekawa	
Executive Officer	Yoshiki Takagi	Manager of Import Operation Department 2

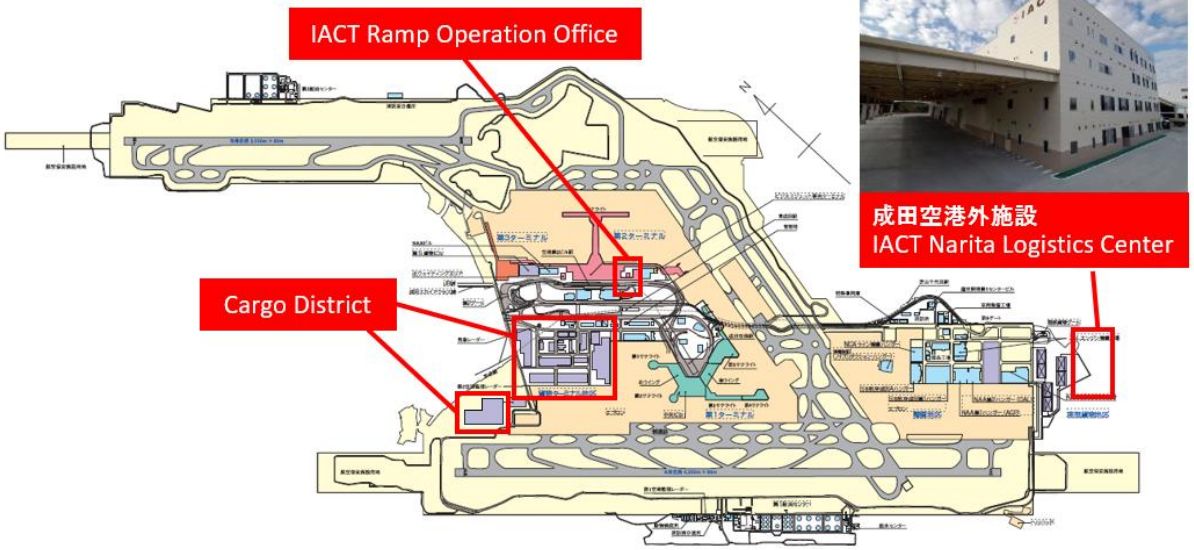
IACT Customer Airlines

Nov.2026

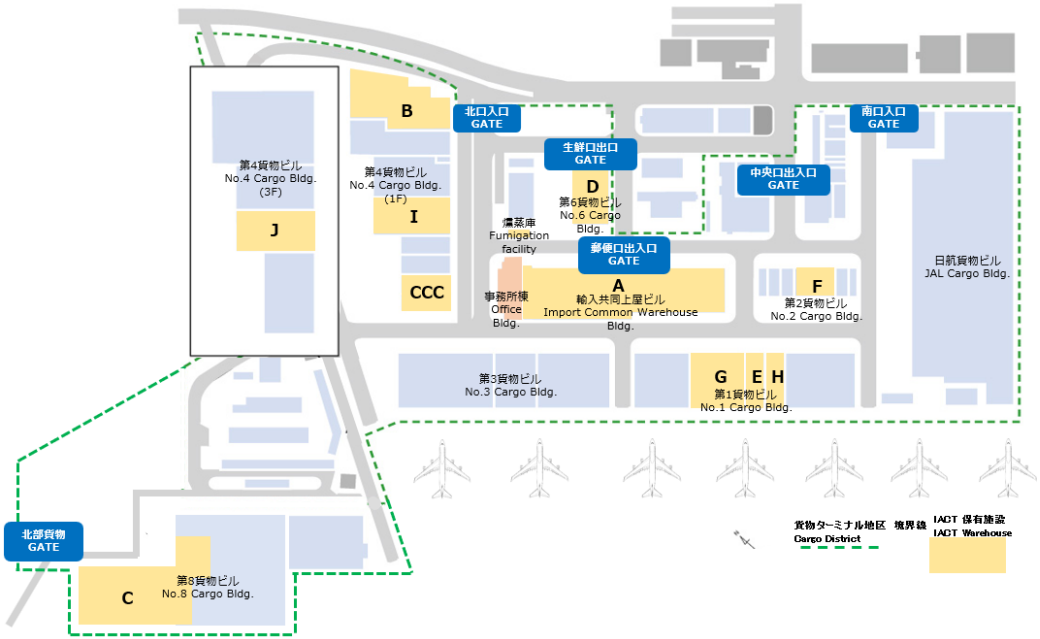
	AIRLINE	IMPORT CARGO HANDLING	EXPORT CARGO HANDLING	CARGO DOCUMENT HANDLING	RAMP HANDLING	PASSENGER SERVICES	NOTE
3S	Aero Logic	●	●	●	●	-	-
5J	Cebu Pacific	●	●	●	-	-	At NGO
5Y	Atlas Air	●	●	●	●	-	-
7C	Jeju Air	●	●	●	●※Freighter only	-	-
7L	Silk Way West Airlines	●	●	●	●	-	-
AF	Air France	●	●	●	-	-	RFS
KL	KLM Cargo	●	●	●	-	-	-
BA	IAG Cargo	●	●	●	-	-	RFS
IB	IAG Cargo	●	●	●	-	-	-
BR	Eva Air Cargo	●	-	●	-	-	-
CF	China Postal Airlines	●	●	●	●	-	-
CP	MSC AIR S.p.A	●	●	●	●	-	-
CX	Cathay Pacific Cargo	●	●	●	●※Freighter only	-	-
ET	Ethiopian Airlines	●	●	●	●	●	-
FX	FedEx Express	●	●	-	-	-	-
HB	Greater Bay Airlines	●	●	●	●	●	-
HY	Uzbekistan Airways	●	-	●	-	-	-
HZ	Aurora	-	-	-	●	●	-
I9	Central Airline	●	●	●	●	-	-
IT	Tigerair Taiwan	●	●	●	●	●	At NGO
K4	Kalitta Air	●	●	●	●	-	-
KJ	Air Zeta	●	●	●	●	-	-
KZ	Nippon Cargo Airlines	-	●	-	-	-	Partial Handling
LD	Air Hong Kong	●	●	●	●	-	-
LH	Lufthansa Cargo	●	●	●	-	-	-
LX	Swiss International Air Lines	●	●	●	-	-	-
LY	EL AL Israel Airlines	●	●	●	-	-	-
MS	EgyptAir	●	●	●	●	●	-
NH	All Nippon Airways	●	-	●	●	-	-
NX	Air Macau	●	-	●	-	-	RFS
O3	SF Airlines	●	-	-	●	-	-
OS	Austrian Airlines	●	●	●	-	-	-
OZ	Asiana Airlines	●	●	-	●	-	-
PO	Polar Air Cargo Worldwide	●	●	●	●	-	-
QR	Qatar Airways	●	●	●	●※Freighter only	-	-
RA	Nepal Airlines	●	●	●	●	●	-
RS	Air Seoul	●	●	●	●	●	-
SC	Shandong Airlines	●	-	●	-	-	-
SK	Scandinavian Airlines	●	-	●	-	-	RFS
TK	Turkish Airlines	●	●	●	●	-	-
TN	Air Tahiti Nui	●	●	●	-	-	-
TW	T Air	●	●	●	●	●	-
UA	United Airlines	●	●	●	-	-	-
UL	SriLankan Airlines	●	●	●	●	●	-
UO	Hong Kong Express Airways	●	●	●	-	-	-
VN	Vietnam Airlines	●	●	●	-	-	-
WE	Parata Air	●	●	●	-	-	-
WS	WestJet Airlines	●	●	●	-	-	-
Y8	Suparna Airlines	●	-	●	-	-	RFS
YP	Air Premia	●	●	●	-	-	-
ZE	Eastar Jet	●	●	●	-	-	-
	TTL	49	42	46	26	9	-

RFS：Road Feeder Service

Guide to Facilities within and around Narita International Airport



Map of NRT Cargo District and Our Bonded Storage Area.



Partially cited from Narita International Airport homepage
Oct.2026

Bonded area per facility

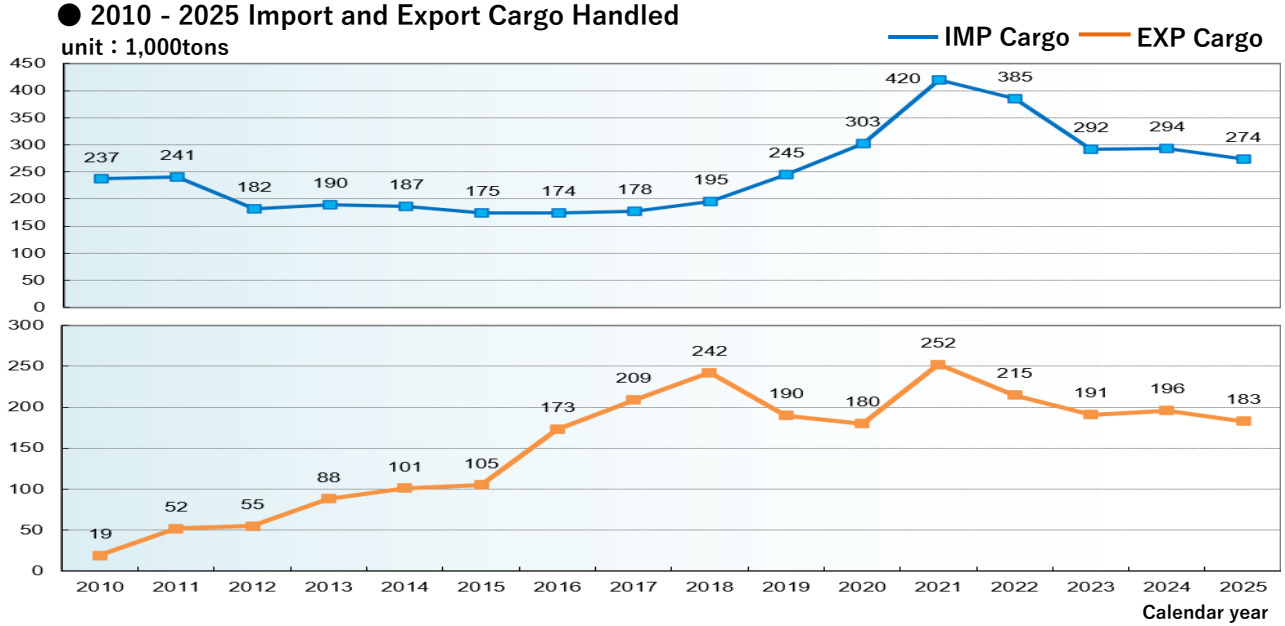
Warehouse	Area(㎡)
Import Common Warehouse Bldg. (Bldg. A)	20,767.00
No.4 Cargo Bldg. Room No,108 (Bldg. B)	8,221.21
No.8 Cargo Bldg. (Bldg. C8)	20,041.65
No.6 Cargo Bldg. (Bldg. D)	5,714.17
No.1 Cargo Bldg. Room No.105(Bldg. E)	1,565.46
No.2 Cargo Bldg. Room No.103-B,104,106(Bldg. F)	3,815.20
No.1 Cargo Bldg. Room No.103,104,108-2 (Bldg. G)	5,338.61
No.1 Cargo Bldg. Room No.106(Bldg. H)	2,108.10
No.4 Cargo Bldg. Room No.105(Bldg. I)	5,596,56
No.4 Cargo Bldg. Room No.304(Bldg. J)	4,961.17
Cargo Climate Control Terminal(CCC)	3,185.29
Fumigation Facility	465.67
Others	3.976.01
TOTAL	85,756.10

Cargo Handling Results by IACT

Aug.2026

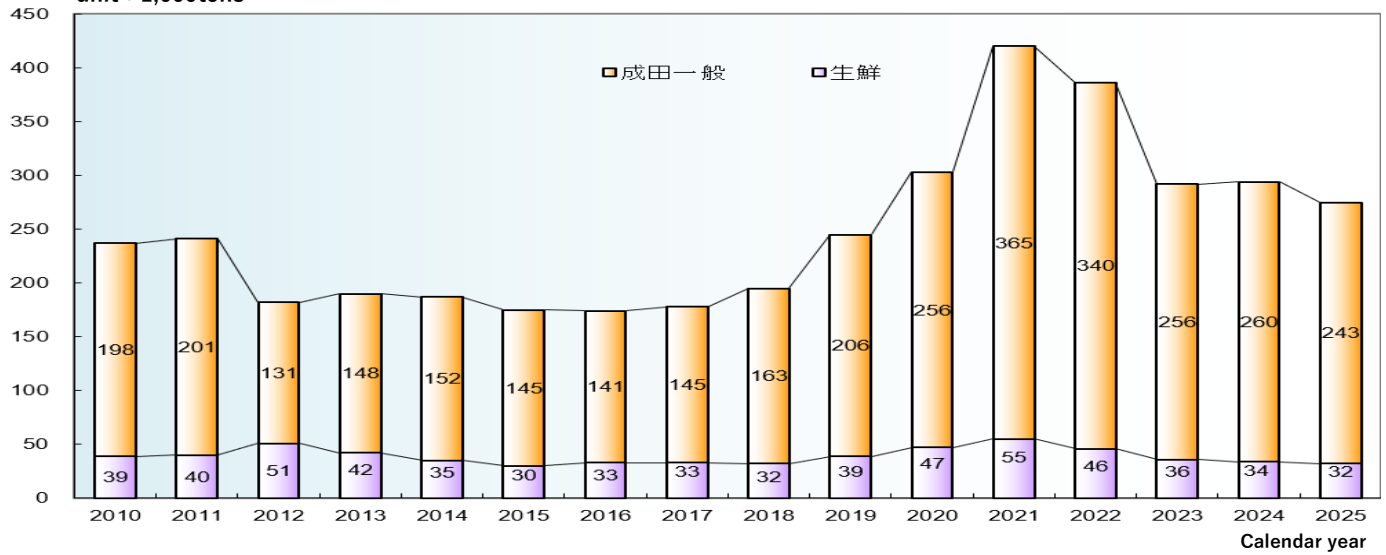
● 2010 - 2025 Import and Export Cargo Handled

unit : 1,000tons



● 2010 - 2025 Breakdown of Import Cargo Volume

unit : 1,000tons



Company Name	International Air Cargo Terminal Co., Ltd.
Operation Started	November, 1966
Capital	300 million Yen
Category of Business	International Air Cargo Handling, Surface Transportation of Cargo
Location	【Head Office】 Keio Higashi Nihonbashi Bldg., 5F,1-1-7, Higashi Nihonbashi Chuo-ku,Tokyo, 103-0004,Japan 【Haneda Office】 No,474 No.1 International Freight Bldg., 2-6-3 Haneda Airport, Ohta-ku, Tokyo 144-0041,Japan 【Narita Operation Headquarters】 Import Common Warehouse Bldg., Narita International Airport, Narita-city, Chiba, 282-8691, Japan 【IACT Narita Logistics Center】 Iwayama Aza Imorito 114-7, Sanbu-gun, Shibayama-machi, Chiba, 289-1608, Japan

http://www.iactcgo.co.jp

Affiliated Company

Company Name	ICS Co., Ltd.
Operation Started	March, 1987
Capital	10 million Yen
Category of Business	Man-Power Supply, Customs-Broker
Location	【Head Office】 No.1 Agency Bldg., Narita International Airport, Narita-city, Chiba, 282-8691, Japan 【Narita Customs Broker】 No.2 Cargo Bldg. Rm 206, Narita International Airport, Narita-city, Chiba, 282-0021, Japan

http://www.ics-narita.com

Company Name	Skyport Service Corporation
Operation Started	August, 2006
Capital	100 million Yen
Category of Business	Ground Handling Service
Location	【Head Office】 International Warehouse #3 1-2 Centrair, Tokoname, Aichi 479-0081,Japan

http://www.skyport.co.jp