



July & August
2013

IACT BULLETIN

No. 11

— The Total Ground Handling Company
in Narita Int'l Airport / JAPAN —

The 3rd IACT Competition for Forklift Safety Operation



A female operator using forklift machine.

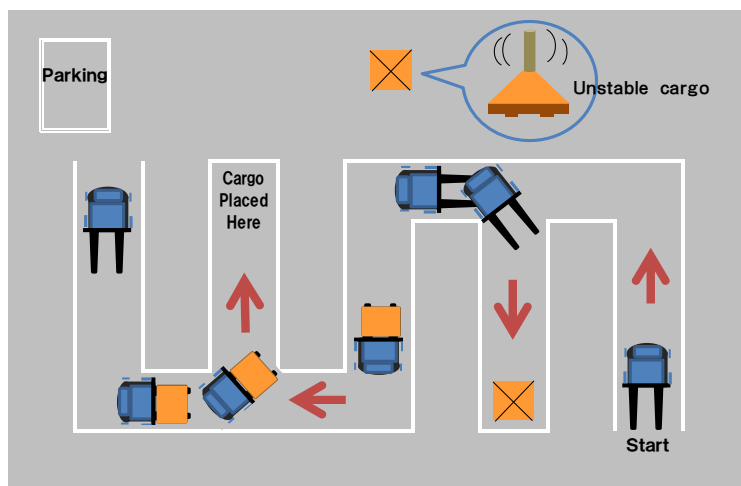
On July 31st, the 3rd IACT Competition for Forklift Safety Operation was held in Cargo Building 4 in the cargo area of Narita International Airport. The objective of this competition is to promote safe operations and accident prevention by further improving forklift operators' regulatory compliance and safety consciousness, as well as their operational skills. This year 20 staff members from various sections within import and export department were chosen as contestants, and each were to demonstrate their forklift techniques in front of visiting spectators – among them were employees and guests from customer airlines of IACT, Narita International Airport Corporation, etc.

The competition constitutes a scoring method based on written and practical examinations where a maximum of 100 points can be earned for each part. The written exam is a set of true and false questions that are made to measure the participant's operating skills and their understanding of equipment inspection method, while the practical test measures the contestants' basic forklift operation procedure, their awareness during cargo handling, and on safe handling procedure, where the biggest emphasis is placed.

Contestants transport and store cargo using a forklift over the designated course (illustrated below) within a time limit of 10 minutes. The cargo prepared for the competition is a triangular pyramid shape with a long, narrow pipe placed unsteadily on top. This was done to simulate a certain situation in handling of sensitive cargo, i.e. precision machine parts that could be damaged even by a slight shock. Transporting this cargo proved to be difficult for many of the contestants as they must do so without the pipe collapsing down.



Forklift operators showing their skills while driving safety.



The result of this year's competition are as follows: Mr. Satoshi Motoki won the first place, with Mr. Yuta Kurikawa and Mr. Shin Hirano won the second and third place respectively. All top three winners are assigned to Operation Department 1, is the section of IACT tasked with import cargo handling. These three winners demonstrated a remarkably high skill level in forklift operation, thereby distinguishing themselves from the rest of the competitors.

This event is held once every 2 years, and the next one is scheduled for 2015. This is not the only event with a focus in enhancing the service quality; IACT also periodically holds cargo build-up contest and risk experience exercises for its employees, among many others.



The contestants with President Tsukahara at a commendation ceremony.



International Air Cargo Terminal Co., Ltd.
国際空港上屋株式会社

<http://www.iactcgo.co.jp>

The 2nd IACT Challenge Cup

(→) Mr. Hamano, chosen as one of the MVPs is shown on the right.



(→) Mr. Ito from Qatar Airways receives the champion cup from President Tsukahara.



On Saturday, July 20th, IACT hosted a friendly 6-man football competition between employees of the company and guests who were invited from various airlines operating in Narita International Airport. This recreational event was held at the soccer fields of ANA Clown Plaza Hotel, located nearby the airport. Of the invited guests were representatives Air France, Cathay Pacific Airways, Garuda Indonesia, Qatar Airways, Turkish Airlines, as well as several employees from IACT's support companies. IACT also held a similar sports event last year with games of softball.

The game was a round robin tournament consisting of 4 teams: the customer airlines team, IACT support companies team, and IACT itself was split into two teams of beginners (A) and experienced staff members (B). Despite the warm weather every team had played very fiercely and competitively; in the end the customer airlines team emerged as the champion of the tournament, followed by the IACT support companies team and the IACT (B) team. Mr. Hamano, the operations manager from Air France, and Mr. Nakamura from IACT Operation Department 2 were

Women's Committee of Workforce Promotion

Due to rising demand for more active roles by the female employees, IACT established Women's Committee of Workforce Promotion in July 2013. The committee will hold a meeting once a month over the course of the year, and discuss what kind of actions the company can take to promote women who take active participation at the workplace. The committee is composed of 9 members that include two women from outside of the company; both of them have an experience in working as female administrators. IACT had requested these two women from outside to take part in the committee in order to receive some ideas and advice based on their experience.

The first meeting was held on July 23rd, and President Tsukahara attended along with participations from other board members and executives. As the committee's very first undertaking, Ms. Harumi Ikoma from IACT Narita Logistics

Center was selected and approved as the committee chairwoman.

Today the ratio of women among all IACT employees account only for 14% of the workforce, and the average length of years in service of women is approximately 7 years shorter than that of male counterpart. The company has been aggressively hiring more women in recent years; there still is more room for expansion and growth of active female roles within the company, however.

The committee will convene again on August 27th. IACT Bulletin will continue to report further committee activities and development.

IACT Work Uniform Changed

IACT's new work uniform for the summer season was unveiled for this year and since the existing uniform had been in use by our company for more than 20 years, a decision was made to improve the uniform design in order to enhance the employee safety while reducing the cost.

The photos on the right show our newly improved uniform, colored in dark navy, with silver reflective safety tapes on the back, shirt sleeves, and the bottom trousers so operation at night can be conducted more safely. In addition, the new uniform has the great water absorbency and is also capable of drying very quickly. The letters spelled "IACT" are printed on the back of the shirt as well.

The feedback on the new uniform has been positive overall. Many have found the new uniform very comfortable to wear and the shirt very suitable for summer as it is considerably cooler to wear than the former. The design is also a hit.



Warehouse staff wearing the new uniform at work.

At the moment the old uniforms are still in use by most warehouse employees because the new uniform will not be provided to each staff until their uniform renewal date. A winter version of the uniform is also planned near the end of this year.