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# IACT BULLETIN

— The Total Ground Handling Company  
in Narita Int'l Airport / JAPAN —

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## IACT LCCs and New Age Airlines in North Asia 2013 Summit in Seoul

On September 4th-5th, "LCCs and New Age Airlines in North Asia 2013 Summit" organized by CAPA was held in Conrad Hotel in Seoul, South Korea, and Mr. Fuminori Kawaguchi and Mr. Masato Tani, the two managers of Corporate Planning Department of IACT attended the event to examine the high level issues that exist within the expanding market.

In the event, senior executives and representatives of LCCs (Low Cost Carriers) as well as government regulators, authorities from airports and national tourist organizations in Northern Asia region, gathered at this summit to discuss various tasks and issues LCCs are facing as broad new policy and airline business models are continuously rising in today's aviation industry.

Even in Japan, the numbers of new LCCs are increasing. Seven LCCs are currently in operation at Narita International Airport and an addition of new carriers is being expected once the airport completes the construction of a new terminal building dedicated for LCCs within next year. One of the new LCCs coming to Narita is Spring Airlines Japan, whose service is set to begin in 2014.

## IACT To Offer Ground Handling Service for Spring Airlines Japan

Spring Airlines Japan, a Low Cost Carrier planning to commence Japanese domestic flights from May 2014, began its flight tests in August 2013 at Narita International Airport.

Spring Airlines Japan Co., Ltd. was established in September 2012 by as an affiliated company of Spring Airlines Co., Ltd., the first private LCC in China. The company is planning to open its hub at Narita International Airport from May of 2014 with flights to Hiroshima, Takamatsu and Saga airport. The application was submitted to the Japanese Ministry of Land, Infrastructure and Transport on September 5th for the approval of air transport services and opening of regular domestic services. IACT has made financial investments for the airline and is cooperating with their efforts to enter into service at Narita.

In April 2013, Spring Airlines Japan received their first B737-800 from AWAS, an aircraft leasing company, and transferred to Narita in July for a test flight. IACT began their test flight handling from August 2nd, providing necessary services such as aircraft marshaling and push-backs. Spring Airlines Japan plans to add two more aircrafts by the time of their service commencement.



International Air Cargo Terminal Co., Ltd.  
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<http://www.iactcgo.co.jp>



Spring Airlines Japan's brand new B737-800 aircraft.

## Report on Women's Committee of Workforce Promotion

To promote female participation within the company workforce, a special committee was established by IACT in July 2013. Below is a follow-up report.

When the committee convened for the first time since its conception, assortment of issues were summarized by the committee secretariats in order for the members to recognize the difficult situations female employees often experience at their job as well as their current state of affairs regarding their private life. Among these was the fast turnover rate by the female employees; the committee listed the reasons for leaving work in the past 8 years and found that many have left due to marriage and/or relocation; to concentrate on parenting or housekeeping, occupation change, and finally, due to personal health issues. Better company awareness and employee engagement was raised as possible solution; however, the task of balancing between business and private life remained for future discussion.

At the 2nd and 3rd meeting, for the opportunity to learn about different methods to approach these issues, the committee invited several guests as well as their own members who work in a different company to speak about

their experience. One of the committee members who currently works as a manager spoke about her experiences before she entered her position and her motivations towards job responsibility. In one of her advices to her younger colleagues, she explained that they must choose beforehand the path you must take at life's most crucial moments, i.e. marriage and pregnancy, regardless of difficulty in decision making. Another male guest explained his present role as a supervisor in a female dominated workplace that the key is to gather workers with necessary talents and clear objectives with less focus on stereotypes against men or women.

After their speech, the committee also took note of differing opinions from its members that the company needs to create a working environment where it is possible for women to become more active in their roles within the company.

The committee will continue to discuss the development suitable job environment and an available employment system for working women in the next meetings.

### Meet our Interns!

As part of IACT's 2014 preliminary employment process, there are three fresh faces who have already began working on the job as part of the internship program within our company. We would like to introduce our recruits along with short interviews we've given them to get an insight into their perspective towards their job training.

#### Questions:

- 1) What kind of work are you doing now?
- 2) What are your thoughts about the work you are doing?
- 3) What would you like to be able to do in the future?

#### #1 Ms. Rie Akiyama

1) Right now, I am learning the documentation process at Import Traffic Division.

2) Since there are so many technical terms I found them quite challenging to learn at first, but recently I've begun to learn them gradually. I really enjoy answering telephone calls in English as well as going to the ship side and picking up documents directly from an aircraft.

3) I would like to learn these technical terms in English as well. I want to make it a part of my strength so I can give my best effort at work.



#### #2 Ms. Kaho Arakawa

1) I assist the deliveries of small packaged items at the import warehouse.

2) Lifting heavy cargo can be difficult at times, but I enjoy

the work. My superiors are very friendly and I think it's a great environment.

3) I want to steadily learn the job and be capable of making decisions on my own. I can't wait to be part of the team.



#### #3 Mr. Naomichi Funahashi

1) I am studying how to check import shipments as they arrive.

2) It is very fun to actually experience what I have been taught at my vocational school. Being able to see all kinds of cargo is also very interesting.

3) I am determined to do my best by absorbing everything I learn one by one.

